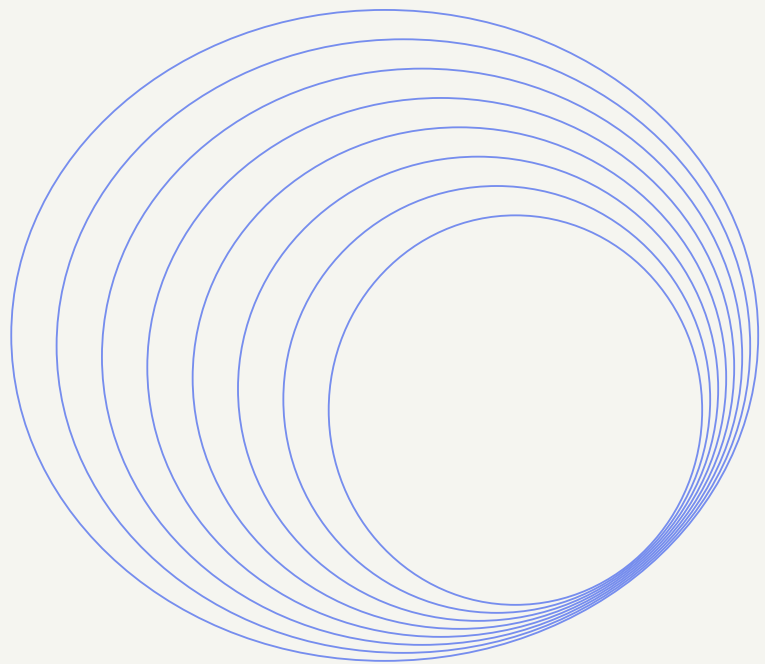

CAPABILITIES

Applied intelligence, with intention.

The Ayan capabilities monograph.



A NOTE TO THE READER

A useful starting point.

Ayan is an applied AI and automation studio for organizations looking to make useful changes in how work happens. The starting point is a business problem, a person responsible for the result, and an honest account of the systems already in place.

We bring strategy, interface thinking, and implementation into the same conversation. A good experience includes what people see and what the system does when information is missing, an action is interrupted, or a decision needs human judgment.

This monograph describes areas of work and an approach to engagement. It is not a proposal or a statement of fixed scope. Ayan LLC is the contracting entity; deliverables, fees, timing, responsibilities, and any support are agreed in writing for each project.

IN THIS EDITION

AI strategy and discovery.	3
Workflow automation.	4
Knowledge systems.	5
A considered engagement.	6

APPLIED INTELLIGENCE, WITH INTENTION.

AI strategy and discovery.

Find a useful opportunity before committing to an implementation.

Discovery starts with a real workflow. We examine its inputs, handoffs, repeated decisions, sources, and exceptions with the people who understand the work. The objective is a clearer choice about where AI, conventional automation, or a process change could be useful.

A scoped engagement can produce a workflow map, a prioritized opportunity, an evaluation plan, and an implementation direction. Each deliverable should support a decision. Discovery may also reveal that source quality, access, or operational ownership needs attention first.

The strongest starting point has a sponsor who can set priorities and an owner who can assess the result. Technical and information owners help establish what can be accessed or changed. The initial agreement defines which workflow and decision the engagement will address.

QUESTIONS TO TAKE INTO THE ROOM

Which repeated business problem deserves attention?

Who owns the outcome and can judge the work?

What decision should discovery make easier?

APPLIED INTELLIGENCE, WITH INTENTION.

Workflow automation.

Connect information, decisions, and the next responsible action.

A useful workflow reaches an intended endpoint. It may validate a request, gather approved context, prepare a draft, route work, or connect existing tools. We separate predictable rules from interpretation and place human review where the consequence calls for it.

The design includes ordinary interruptions. We define how duplicated requests, unavailable services, incomplete inputs, and uncertain writes should appear to the operating team. Recovery is part of the scope of a complete workflow, alongside the visible interface.

An engagement specifies its systems, triggers, permitted actions, review points, and operating assumptions. Broader authority or an additional integration changes those assumptions. Ongoing operation and support are discussed explicitly, with an identified owner after handover.

QUESTIONS TO TAKE INTO THE ROOM

Where does context get lost between people and systems?

Which actions need approval before they happen?

Who will see and recover unfinished work?

APPLIED INTELLIGENCE, WITH INTENTION.

Knowledge systems.

Make organizational expertise easier to reach and assess.

A knowledge experience begins with relevant, authoritative information. We work through source ownership, audience, permissions, and update needs before treating retrieval or a conversational interface as the solution. The scope should define the questions the system is intended to help answer.

The visible experience needs useful evidence and a sensible response to uncertainty. People should be able to check important claims, understand when guidance conflicts, and recognize when a question falls outside the available collection.

The work can include a source inventory, a bounded search or assistant experience, an evaluation approach, and guidance for maintaining the collection. Permission changes, removed documents, and source freshness are operating concerns, with responsibilities agreed as part of the engagement.

QUESTIONS TO TAKE INTO THE ROOM

Which approved information answers recurring questions?

Who may use each source, and who maintains it?

How will people know when an answer needs another kind of help?

APPLIED INTELLIGENCE, WITH INTENTION.

A considered engagement.

Clarity is the first deliverable.

Bring the current situation, desired outcome, relevant systems, and the people who own the work. A completed task is often more useful than a long specification: it shows the inputs, exceptions, and decisions an implementation must respect.

The first conversation establishes fit and the next useful step. If there is a suitable engagement, a written proposal defines the work, assumptions, responsibilities, deliverables, fees, and timing. An inquiry or this publication does not create a delivery commitment.

Throughout the work, decisions should remain reviewable. The intended handover should make the system understandable to the people responsible for it. Acceptance, changes in scope, intellectual property, cancellation, and any further support are addressed in the project agreement and relevant published policies.

QUESTIONS TO TAKE INTO THE ROOM

What does a successful outcome look like in ordinary operation?

Which constraints or dependencies need attention early?

Who needs to participate in choosing and reviewing the work?

KEEP THE CONVERSATION USEFUL

The next considered step.

Start with a meaningful problem. We can work through the context, the boundaries, and the next sensible decision together. Contact hello@withayan.com or begin at withayan.com/contact/.

FURTHER READING

Ayan: Our approach

The studio's approach to discovery, implementation, evaluation, and handover.

<https://withayan.com/approach/>

Ayan: Delivery, cancellations and refunds

Published engagement procedures. The written project agreement defines project-specific commitments.

<https://withayan.com/engagement-policy/>

Written by Ayan. First edition, October 2026. This publication is general planning guidance. Project scope, fees, timing, and responsibilities are agreed separately in writing.

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